LET US BE YOUR CONSTANT IN THE EVER-CHANGING WORLD OF HEALTHCARE.

KNOWLEDGE, EXPERIENCE, TRUST

BluePeak Advisors
Since its inception, BluePeak Advisors has been committed to making the complicated world of government-sponsored health care programs easier to navigate. BluePeak employees pride themselves on being our clients’ personal advisors and driving through our motto of Knowledge, Experience and Trust to deliver outstanding service. We know our growth and success would not be possible without the experience and dedication of our people.

BluePeak’s deep knowledge is complemented by the relationships we have within the industry; from the health plan and pharmacy benefit management communities as well as with vendors and other allied health companies. BluePeak provides support to plans during state and federal audits, conducts mock CMS program audits and is a leading independent validation audit vendor. We have worked in various capacities with most sanctioned plan since 2010 and understand how to navigate the relationships with both the national and local regulatory offices. We have insight into the challenges facing government-sponsored health care organizations and we promote best practices and information sharing on key issues.

BluePeak is in the forefront of the changes in our customer needs, markets, technologies, and services. As the scrutiny and demands on our client base has evolved, BluePeak has also evolved. We continue to invest in the professional development of our people as well as in tools and technology to solve a variety of operational and compliance challenges. We offer a comprehensive array of services, products and tools that can be used individually or collectively to meet regulatory demands.

We remain committed to being your constant in the ever-changing world of health care.

Babette Edgar
Principal, BluePeak Advisors

Sherry Pound
Principal, BluePeak Advisors
...the best consultants I have ever worked with regarding professionalism, expertise, and overall presence as an auditor. I wouldn’t expect anything less from BluePeak.”

- Chief Compliance Officer, Large Health Plan
BluePeak Advisors is a highly unique consultancy comprised of individuals with a career focus on providing Medicare Part C and Part D Sponsors with CMS regulatory and operations expertise that meets all CMS requirements. All BluePeak professionals have been employed by CMS, health plans, and/or pharmacy benefit management companies for the majority of their careers. We understand the challenges of the highly regulated Medicare and Medicaid health care environment. BluePeak’s physicians, nurses, pharmacists, IT, PBM, finance, compliance and operational professionals provide a comprehensive team of experts to provide a customized solution that is right for you.

Our People

Who We Serve

Health Plans
Commercial, MA-PD, PDP, EGWP, PACE, ACO, Medicaid

Pharmacy Benefit Managers

Allied Health Companies

Health Care Software Technology Companies

Law Firms

Pharmaceutical Manufacturers

BluePeak Advisors was founded in 2010 by a group of government healthcare professionals dedicated to solving the Medicare Part C and D and Medicaid Programs’ unique regulatory and operational challenges. Led by Principals Babette Edgar and Sherry Pound, BluePeak supports government sponsored health organizations with all aspects of compliance, operations and strategy. In addition to our vast federal experience, we have helped a number of organizations navigate State regulations under Medicaid and ACA programs. BluePeak’s headquarters is in Dallas, Texas with a remote workforce throughout the United States.

BluePeak isn’t a consultant, they are a PARTNER.
- Chief Operating Officer, National PBM

www.bluepeak.com
BLUEPEAK HAS WORKED WITH TOP PBMS AND 120+

Since 2013, BluePeak has conducted for clients undergoing actual CMS program audits.

CMS MOCK AUDITS AND ONSITE SUPPORT PROJECTS OVER THE PAST 5 YEARS,

BluePeak has been successful in helping

8 PLANS GET CMS SANCTIONS REMEDIATED.

We are a trusted partner to some of the most respected pharmacy and healthcare organizations, including: Medicare Advantage and Prescription Drug Plans, Pharmacy Benefit Managers, Employers, Medicare related payers, such as SPAPs and ADAPs, as well as law firms, marketing firms and supporting entities.

Since 2016, when CMS formalized the Independent Validation Audit (IVA) process. BluePeak has averaged 12+ IVAs PER YEAR.

BLUEPEAK HAS WORKED WITH TOP PBMS AND 120+

HEALTH PLANS.

Since 2013, BluePeak has conducted 150+ CMS MOCK AUDITS AND ONSITE SUPPORT PROJECTS for clients undergoing actual CMS program audits.
The BluePeak Advantage Program is dedicated to helping your organization optimize the effectiveness of your compliance program. Depending on your needs, our memberships levels range from essential services and products to complete compliance process outsourcing (CPO).

<table>
<thead>
<tr>
<th>BluePeak Advantage Membership Levels</th>
<th>ESSENTIAL</th>
<th>PERFORMANCE</th>
<th>ELITE</th>
<th>ULTIMATE</th>
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<tbody>
<tr>
<td>Welcome Packet</td>
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<td>Weekly Guidance Monitor</td>
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<td>Articles and Industry Update Emails</td>
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<td>Quarterly Presentations</td>
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<td>Complimentary Passes to Select Industry Speaking Engagements</td>
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<tr>
<td>Subject Matter Expert Hours per Month</td>
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<td>Additional Services Discount</td>
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<td>Podcasts</td>
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<td>Annual One-Day Onsite Training Session</td>
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<td>Your Choice of 1-2 Performance Products</td>
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<td>For example, Call Log Reviews, Universe Reviews, Member Material Review, Bid QA</td>
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<td>Your Choice of 1-2 Elite Products</td>
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<td>For example, Mock Audits, Assessments, Gap Analysis</td>
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<td>Full Compliance Service Outsource (CPO)</td>
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<td>This includes: annual mock audits and follow up remediation, as well as a comprehensive oversight and monitoring program of all FDRs including BluePeak personnel and tools, annual risk assessment, audit plan and audit execution</td>
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*Any Advantage Program level can be modified to include Audit Support or Remediation services.*
Our plan had many challenges, but BluePeak’s organized processes and methodology helped us make necessary changes to be efficient and compliant.

- VP, Medicare Operations, Large National Plan

BluePeak also offers a variety of tools and targeted review programs to help plans in critical areas:

- CMS Guidance Monitor™
- Universe Monitoring Services
- Claim Testing and Monitoring Software
- End to End Call Monitoring Program
- Member Material Review
- Provider Directory Review
- OIG and GSA Background Checks
- STAR Rating Projection and Gap Analysis
- Prescription Drug Event Management
- Comprehensive Oversight and Monitoring Programs
BluePeak breaks down the regulations concisely and in a way that is easy to understand. BluePeak’s breadth and depth is astonishing.

- Director Special Needs Plan

BluePeak understands the importance of IT security for health care organizations and has made significant investments in protecting client data. BluePeak Advisors utilizes a combination of strict cyber-security systems and protocols. This includes firewalls and Cloud Content Filtering (CCF) for perimeter security and dedicated malware and antivirus for endpoint security. These systems along with Multi-Factor Authentication (MFA) and Rights Management Services (RMS) insures strict security compliance and protection.